

“The applications and platform provided by ConnektHub have enabled us to more efficiently manage our business processes in a more time effective manner.”

Patrick Gomes

Director, Not My Fault Accidents Holdings Pty Ltd



Our first customer for ConnektHub Collaboration since April-2016.

INDUSTRY: Automotive

OUR SOLUTION NAME: ConnektHub collaboration

HEADQUARTERS: NSW, Australia

TARGET MARKET: Automotive Industry

Key Challenges:

Not My Fault Accidents Holdings Pty Ltd faced the following challenges in carrying out their day to day processes:

- Limited business process management
- No automation of workflows
- Data management issues
- No mobile capability
- Invoice management issues
- Inconsistent response time to incoming requests
- Limited reporting functionality

About Not My Fault Accidents Holdings Pty Ltd

Not My Fault Accidents Holdings Pty Ltd specialize in car & bike accident management. This includes car replacements, smash repairs & legal assistance throughout Australia.

Business Benefits:

Not My Fault Accidents Holdings Pty Ltd ConnektHub Collaboration since April-2016 to automate & effectively manage their business processes. They are using the ConnektHub Platform to fulfill their business requirements for their applications and mobility needs.

Developing applications and introducing mobile capability on the ConnektHub platform has enabled them to improve their efficiency and have acquired the following business benefits:

- Mobility – increasing customer and partner accessibility
- Automated workflows
- Invoice management and tracking
- Automatic email reminders
- Automatic email escalation
- Advanced search capabilities
- Flexible and dynamic fields
- Customizable fields
- Location hierarchy
- Data governance
- Improved response time
- Increased reporting capability
- Improved business processes